



CM PRIZES TERMS & CONDITIONS

1. Introduction

1.1 CM Index LTD is incorporated in Saint Vincent & the Grenadines as a licensed Business Company under the Financial Services Authority with registration number 26493 BC 2021 (hereinafter called the "Company").

1.2 The "Loyalty Program" Terms and Conditions are an integral part of the "Terms of Business CM" and provisions set herein are considered as an annex of all "Terms of Business CM".

2. Conditions Of Eligibility

2.1 Subject to, and without prejudice to, all other Business Terms and Policies, the offer is available to the Company's clients who have satisfied the Eligibility Criteria for the offer ("Eligible Clients") as set out in the sections following hereinafter.

2.2 The "Loyalty Program" may be offered by the Company from time to time to clients who open real trading accounts with the Company, in cases where such clients are referred to the Company via specific websites and/or social network sites in the context of certain specific promotions, and/or surveys that the Company may be running from time to time on such specific websites and/or social network sites.

2.3 The Company, at its reasonable discretion, offers the "Loyalty Program" to any Client(s) and/or any countries/regions as it deems appropriate and for as long as the Company deems to provide it.

2.4 Only persons who can form legally binding contracts under the laws applicable in their country of residence may participate in the "Loyalty Program". Without limiting the foregoing, participation in the "Loyalty Program" is not allowed for persons under the age of 18 or otherwise under the legal age in their country of residence ("Minors"). If you are a minor, you may not participate in the "Loyalty Program".

2.5 Only persons who can form legally binding contracts under the laws applicable in their country of residence may participate in the "Loyalty Program". Without limiting the foregoing, participation in the No Deposit Trading Bonus Program¹ is not permitted for persons above the age of 65 or otherwise over the legal age in their country of residence ('elderly'). "You may not participate in the" Loyalty Program "if you are elderly.

2.6 Participation of "Intermediaries/Related Parties" in the "Loyalty Program" is prohibited. If the registration and/or trading data of a participant in the "Loyalty Program" corresponds with the registration and/or trading information, including but not limited to the IP address, of another participant in the "Loyalty Program", the Company reserves the right to regard this matching as a reason for immediate disqualification. For the purposes hereof, the term "Intermediary(ies)/Related Party(ies)", when used in these Terms & Conditions, unless the context otherwise requires, shall mean to include any person or entity bearing a relationship with any participant in the "Loyalty Program", including, without limitation.

- Family Clients, such as brothers, sisters, spouses, ancestors, lineal descendants, and collateral descendants;
- person or entity, whom any participant in the "Loyalty Program", directly or indirectly through one or more intermediaries, controls, or whom, through one or more intermediaries, is controlled by, or is under common control with any participant in the "Loyalty Program"; for purposes of this definition, the term "control" (including, with correlative meaning, the terms "controlled by" and "under common control with"), as used concerning any participant in the "Loyalty Program", shall mean the possession, directly or indirectly through one or more intermediaries, of the power to direct or cause the direction of management policies of such person or entity, whether through ownership of voting securities or otherwise.

- Similarly, persons associated in any manner whatsoever with the Company and/or with the specific websites and/or social network sites on which the Company may be running from time-to-time certain specific promotions, contests, and/or surveys, in the context of which access to the “Loyalty Program” is offered, are not allowed to participate in the offer.

3. Specific “Loyalty Program: CM Prizes” Terms

3.1 Eligible Clients, who meet the criteria set forth herein can participate in the Company’s Loyalty Program and earn CM Prizes lot which will be calculated according to traded volume.

3.2 Round turn trade will be considered invalid to generate CM Prizes lot in this Loyalty Program if its duration will be equal to or shorter than three (3) minutes. Only closed trades are to be counted as generated lot. 1 lot traded is equal to 3 CM Points (Bronze Level) as a starting tier for this Loyalty Program once the client has made a minimum deposit to the trading account. Instrument(s) eligible within this Loyalty Program are Forex Major Pair, Forex Minor Pair, Precious Metals, and Energies.

3.3 The “Loyalty Program” is only applied to MetaTrader 4 Standard (STP) accounts.

3.4 All real accounts start at the “bronze level” after the first deposit and are upgraded automatically after periods of trading activity. Eligible client with their first deposit is **promoted** to the “bronze level”. Further promotions depend on a cumulated number of traded days according to the following table.

TIER	CM POINTS MULTIPLIER	REQUIREMENTS
BRONZE (Starting Level)	x3	Has Deposited (≥ \$15)
SILVER	x6	30 Trading Days
GOLD	x9	60 Trading Days
PLATINUM	X12	90 Trading Days
DIAMOND	X15	120 Trading Days

3.6 Eligible clients will be demoted back to “bronze” (starting level) in case of trading inactivity according to the same principle applied in trading inactivity. For demotion, if the client is not actively trading within the conservative days, the client might be demoted to the Bronze(default) level at any tier level. For example, if Client X (Diamond) does not actively trade for more than 120 days, the client will be demoted back to the Bronze(default) level. Clients are always demoted to the starting level (bronze), there is no gradual demotion like from Diamond to Platinum, etc.

3.7 Weekend (Saturday and Sunday) is not included in the calculation of trading days. All prizes are available to claim based on the tier level.

4.0 General Terms

4.1 The prize(s) can be claimed at any time, providing the client has enough CM Prizes lots to redeem. The prize(s) are limited to one of each type of Prize per person. All claim prizes are entitled to one individual only (The recipient address with the client's profile must matched). Prizes are limited to be claimed once prize per month, for one person.

4.2 Prize(s) and participation in the Loyalty Program cannot be exchanged or transferred. However, if the Prize(s) offered are unavailable due to circumstances beyond our control, we reserve the right to offer alternative Prize(s) of equal or greater value.

4.3 Images used in marketing materials are not necessarily representative of actual Prizes. The actual Prize(s) may vary. The Company does not provide invoices and warranty certificates for our gifts, especially electronic devices.

4.4 Within 10 weeks of claiming the Prize(s), it will be sent to the address the Client chose. The recipient must be the client who claimed the Prize. The delivery address must be in the Promotion's nation. Once the Prize has been claimed, the client cannot change their delivery address or contact information. The Company does not guarantee Prize delivery if a client gives an erroneous delivery address and contact information. The Company will collect the Prize and cancel the Prize order in the Client Cabinet if the customer does not reply to phone calls from the delivery provider. The prize lots will be returned to their original state.

4.5 A courier personally delivers the Prize(s) to the client. If the client resides in a restricted area, such as a condominium, and the courier is unable to personally deliver the prize(s), the courier will leave it with the guard and notify the client. The Prize(s) will no longer be the responsibility of the courier. If the customer refuses to sign the delivery paperwork, provide the OTP (one-time), or other proofs requested by the delivery business, the courier has the right to refuse to hand over the Prize(s). The courier may also snap a picture of the Prize for the Company's records. The Company retrieves the Prize in such instances, and the prize lots are restored in the Client's Area.

4.6 Please note that it may take up to 10 weeks before the Prize(s) is delivered to the Client's registered or requested address.

4.7 The "Loyalty Program" applies to all clients who open real Accounts with the Company by the rules set.

4.8 Lot Prize(s) cannot be separately transferred between, or from Eligible Clients' real trading Accounts with the Company.

4.9 The Company reserves the right, at its reasonable discretion;

- to decline registration of any participant in the "Loyalty Program"; and
- disqualify any participant in the "Loyalty Program" who tampers or attempts to tamper with the operation of the "Loyalty Program", or breaches these terms and/or any of the "Terms of Business CM" set forth on the Company's website

4.10 The Company reserves the right, at its reasonable discretion, to discontinue the offering of this "Loyalty Program" to any of its clients, without having to explain the reasons. Such clients will be informed via email.

4.11 Clients may opt-out from the "Loyalty Program" whenever they wish. Please send your request to the following email address: support@cmindex.com and the relevant department will process your request and inform you accordingly

4.12 The Company reserves the right to alter, amend, or terminate the “Loyalty Program” or any aspect of it at any time. It is recommended that participants in the “Loyalty Program” consult these Terms & Conditions on the Company’s website regularly. Please note that taking part in the “Loyalty Program” constitutes acceptance and agreement to abide by any such alterations, amendments, and/or changes.

4.13 Any indication or suspicion, in the Company’s sole discretion, of any form of arbitrage (including but not limited to risk-free profiting), abuse (including but not limited to participant’s trading activity patterns that indicate that the participant solely aims to benefit financially from the Loyalty Program without being genuinely interested in trading in the markets and/or taking market risk), fraud, manipulation, cash-back arbitrage connected to a trading bonus or any other forms of deceitful or fraudulent activity, will nullify all previously credited CM Prizes lot of the Eligible Client’s real trading Accounts with the Company and/or any transactions carried and/or profits or losses garnered therein. In these circumstances, the Company reserves the right, at its sole discretion to close/suspend (either temporarily or permanently) all such Eligible Client’s real trading account(s) with the Company, cancel all orders, and annul all profits of such participant.

4.14 If the Account becomes Dormant all previously awarded CM Prize(s) lots will be immediately withdrawn from the respective Eligible Client’s real Account with the Company.

4.15 This promotion may be redeemed 1 time per 1 prize by any Eligible Client.

4.16 Taking part in the “Loyalty Program” constitutes acceptance of these Terms & Conditions and the Business Terms and Policies set forth on the Company’s website.

4.17 The “Loyalty Program” is available for a limited period only, as indicated in the rules of engagement of the specific promotion, and/or survey of which the “Loyalty Program” is mentioned to be a part.

4.18 The “Loyalty Program” terms shall be governed by and construed by the Laws of Saint Vincent and the Grenadines. Any dispute or situation not covered by these terms will be resolved by the Company in the manner it deems to be the fairest to all concerned. That decision shall be final and/or binding on all entrants. No correspondence will be entered into.

4.19 If any of the “Loyalty Program” terms were to be translated into a language other than English, then the English version of these terms shall prevail where there is any inconsistency.

4.20 Any kind of IP match will be subject to disqualification. Any kind of arbitrage trading or any other abuse with pricing and/or quotes will be subject to disqualification from the Promotion.

4.21 The Company reserves the right to reject or disqualify any participant without explaining the reason. Reasons for disqualification may include opening big volume opposite orders with the same currency pairs in different trading accounts at approximately the same time, the usage of failures in the quote flow for guaranteed profit, or any other kinds of cheating.

4.22 Each Client(s) agrees to provide authentic delivery information. Providing incorrect information may result in disqualification from the Promotion. The company reserves the right to amend and/or update these Terms and Conditions at any time without prior notification.

5.0 Prize Delivery

5.1 Your prize will be delivered to your chosen address within up to ten (10) to twelve (12) weeks of claiming your prize. Only the client who claimed the Gift can be the recipient.

5.2 The delivery address must be in the country of the Promotion. Clients cannot change their delivery address and contact information once the Prize has been claimed. The Company does not guarantee Prize delivery if a client provides an incorrect delivery address and contact details.

5.3 The Prize is personally handed to the client by a courier.

5.4 If the client lives on a closed territory, such as a condominium, and the courier can't hand the prize personally, the courier will leave the prize with the guard and inform the client. The courier will bear no further responsibility for the prize.

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